



NSA
SOUTH AFRICA

**Secure
Drive**



Welcome to NSA Secure Drive

As part of **BMW South Africa's**
commitment to executive safety and
travel convenience, NSA Security
Consultants SA is proud to offer a
specialised Secure Drive service in
Gauteng. This guide is designed to
help you understand the available
services, how they work, and how to
make a booking for both business and
personal use.



NSA Secure Drive is a premium executive transport service tailored to BMW's operational and personal travel needs. It offers highly professional drivers and Close Protection Officers (CPOs), access to our high-end fleet, flexible service options, and the benefit of full oversight from our Global Security Operations Center (GSOC). The service is structured, reliable, and built around your comfort and most importantly your safety.

What is NSA Secure Drive?

TRAINED SECURITY PROFESSIONALS



MONITORED AND CONTROLLED TRAVEL THROUGH NSA'S GSOC (GLOBAL SECURITY OPERATIONS CENTER)



FIXED, TRANSPARENT PRICING STRUCTURES



FLEXIBILITY FOR DIFFERENT TRAVEL NEEDS (FROM ONE-WAY TRIPS TO FULL-DAY SECURITY DRIVER SUPPORT)



Types of Services Offered

New Service Name	Description	Example	Includes	2025 Rates (Excl. VAT)	Additional
Secure Drive Point-to-Point	Point-to-point transfers	Pick up client from hotel, drop at office	Security Driver NSA fleet BMW X3 50km 2–3 hour total service time	R1,331.25	N/A
Secure Drive Plus	Extended Wait Time Transfers	Pick up client from hotel, drop at restaurant, wait 3 hours, return	Security Driver NSA fleet BMW X3 50km 5–6 hour total service time	R2,400.00	R200/hr for additional waiting time exceeding 3 hours
Secure Drive Personal	Private Vehicle Chauffeuring	Pick up client in their own vehicle, drive to event, return home	Security Driver Client's vehicle 50km 5–6 hour total service time	R1,800.00	R200/hr for additional waiting time exceeding 3 hours
Secure Transfer	Vehicle transfers point-to-point	Pick up company vehicle from office, deliver to another site	Security Driver 50km 2–3 hour total service time	R1,750.00	N/A
Secure Drive Daily	Full-day security driver service	Full-day security transport service	Security Driver NSA fleet BMW X3 150km >12 hour service time GSOC Monitoring	R3,834.00	R200/hr overtime
Secure Drive Point-to-Point (CPO)	Point-to-point transfers	Pick up VIP from airport and take to hotel	CPO NSA fleet vehicle BMW X3 50km 2–3 hour total service time	R2,600.00	R250/hr overtime
Secure Drive Plus (CPO)	Extended Wait Time Transfers	Pick up VIP, accompany them to restaurant, wait 3 hours, return	CPO NSA fleet vehicle BMW X3 50km 5–6 hour total service time	R2,750.00	R250/hr for additional waiting time exceeding 3 hours
Secure Drive Personal (CPO)	Private Vehicle Chauffeuring	Drive VIP in their own car to an event, provide close protection and wait 3 hours	CPO Client's vehicle 50km 5–6 hour total service time	R2,000.00	R250/hr for additional waiting time exceeding 3 hours

If you require a customised set of services, if your needs fall outside the categories listed above, or if the service is needed outside of Gauteng, please speak to the coordinator, who will gladly provide you with a tailored quotation.

Booking Requirements

- Minimum 24-hour notice required, (ideally 48–72 hours in advance)
- Full names of all travellers
- Contact number of the paying client
- Dates of support needed (arrival, departure, or both)
- Flight details (flight number, arrival and departure times)
- Drop-off locations (hotel, office, residence)
- **Amount of luggage**
- Any **special arrangements required**
- Payment preference:
 - Credit card in vehicle
 - Secure payment link
 - Invoice on completion (for business use)

If using the services as outlined above for personal use, the cost will be billed to the individual directly.

To request a Secure Drive service, please email ops@nsasa.co.za

Subject line: **BMW Secure Drive Booking Request**

ops@nsasa.co.za



Booking Process

Dedicated Service Coordinator

Meet **Sarah Holgate**, your point of contact for all BMW Secure Drive arrangements. With years of client service and journey management experience, Sarah, ensures that every booking is smooth, clear, and tailored to your needs.



Global Security
Operations Center
(GSOC)

Send Email
ops@nsasa.co.za



Direct Line
+27 67 386 3208
+27 11 462 7540



If Sarah is unavailable,
our 24/7 **Global Security
Operations Center (GSOC)** is
ready to assist:



After-hours phone
+27 11 462 7540



WhatsApp
+27 63 748 5690

NSA Secure Drive Fleet

We utilise a combination of our own fleet of luxury vehicles and our extensive network with rental agencies across the country to ensure we are able to meet the varying requirements of our clients.



BMW X3



BMW X5



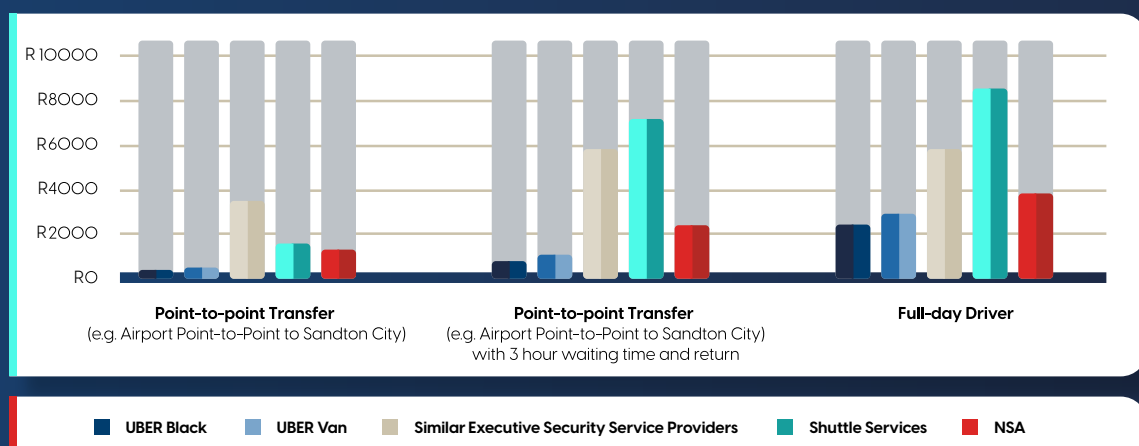
MPV (7-seater)

How we Compare

While e-hailing and shuttle services may seem similar on the surface, NSA Secure Drive is structured to provide far more value, personalisation, and security

Aspect	NSA Secure Drive	Shuttle Services	Uber Black/Van
Security	Trained, vetted, professional security personnel	No security or monitoring	No security or monitoring
Booking Lead Time	Structured pre-booking (24–72 hrs)	Structured pre-booking (24–72 hrs)	On-demand only
Driver Familiarity	Dedicated driver with details made available to client beforehand	Random assignment	Random assignment
Service Duration Options	Point-to-point, wait time, full day	4 hrs or 8 hrs fixed options	Charged per trip, not full-day
Vehicle Standards	Premium, fully maintained BMW fleet	Varies	Varies
Customisation	Tailored to risk, schedule, and preferences	Limited to none	None

How our Rates Compare to Other Service Providers



NSA Secure Drive is not just about transport – it's about peace of mind, control, and experience.

Security Driver vs Close Protection Officer (CPO)

It's important to know who you're booking and what level of protection you require.

Here's a quick guide:

	SECURITY DRIVER	CLOSE PROTECTION OFFICER (CPO)
PRIMARY FUNCTION	A Security Driver is a trained security officer or security operator with experience in defensive and protective driving.	A Close Protection Officer (CPO) is a specialist in personal security and executive protection.
ARMED	No	Yes
TRAINING	Defensive driving, situational awareness	Tactical defence, threat mitigation, firearms
SUITED TO	General secure transfers	VIPs, high-risk environments, executive escorts

Frequently Asked Questions (FAQs)

1

What's the difference between a Security Driver and a Close Protection Officer (CPO)?

- A **Security Driver** is a trained, professional driver with security awareness who is unarmed and ensures safe and discreet transport.
- A **CPO** is an **armed** executive protection specialist, trained to assess threats and provide active protection during transport.

2

How far in advance should I book?

- We require a minimum of **24 hours' notice**.
- Ideally, please book **72 hours or more in advance** to ensure all arrangements are confirmed smoothly.



3

What vehicle options do I have?

- You may choose between a **BMW X3** (standard) or the **BMW X5***

*special request – different rates apply.

4

How do I know which service to choose?

- Refer to the service table in this guide for examples.
- If you're unsure, **speak to Sarah or GSOC** for personalised assistance.

5

Do I need to tip the driver?

- No tipping is expected or required. Our team is fully compensated for their professional service.

6

Can I arrange beverages in the vehicle?

- Yes! Please liaise with your coordinator in advance, especially for longer or full-day bookings.

7

Do I need to pay for parking?

- No. Your driver will take care of parking arrangements.

8

Will I know who the driver is beforehand?

- Yes. You will receive the driver's details in advance so you know who to expect.

9

Can you accommodate special needs or arrangements?

- Absolutely. That's what makes our service different. Communicate any special requests to your coordinator.

10

Can I contact NSA after hours for emergencies or changes?

- Yes, you may contact our GSOC for support.
- However, last-minute bookings cannot be accommodated – all bookings require at least 24 hours' notice.

11

Can I use this for personal trips?

- Yes. BMW staff may book Secure Drive services for both **business and personal use**. The invoice for personal use will be billed directly to the individual.

12

What if the booking exceeds the kilometres?

- When you book, we'll advise based on your provided start and end locations. Additional kilometres may apply and will be quoted accordingly in advance.

13

Can I use NSA Secure Drive outside of Gauteng?

- While our special point-to-point Secure Drive service is currently available only within Gauteng, we are able to assist with executive transport in other major cities across South Africa. If you require services outside of Gauteng, please contact the coordinator. A tailored quotation will be provided based on your specific location and needs.



NSA
SOUTH AFRICA

We look forward to providing you with safe, professional, and seamless travel.

For any queries, contact our operations team

ops@nsasa.co.za



EXPERIENCE
INTEGRITY
DISCRETION
TRUST

